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**INNOVATIONS  
AND TRENDS**



## Defect Reporting – Efficient Maintenance Reporting



Defect reporting app and dashboard

Opinsta builds enterprise apps, empowering staff to improve operational performance. Opinsta's Defect Reporting solution is being used by Virgin Trains, Cross Country and Bombardier UK and allows staff to resolve or report any defects on trains and stations. Integrated with SAP/Maximo, this app eliminates manual entry, saving time and money for the business. Stats: 100% increase in number of defects reported regarding trains, 74% of all staff actively use the app, 100% of users find the app "very easy" or "easy" to use.

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Subject to further change