



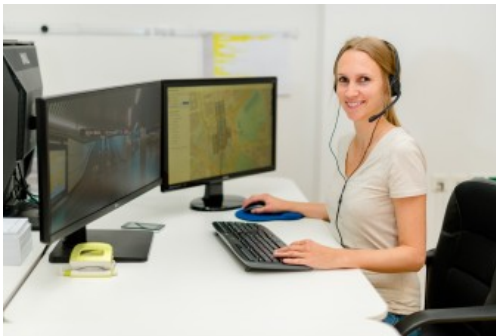
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**INNOVATIONS
AND TRENDS**



„Guide-Me“: Worldwide first operator help service with audio, video, data and map



„Guide-Me“ operator with audio, video, data and map



„Guide-Me“ user with smartphone (handsfree)

"Guide-Me" is a new video assistance system for all travelers as well as people with disabilities and emergency services. Passengers can request help from a control center or family member at the touch of a button using a smartphone. In addition to the "live" camera image, the helper also has audio and data connections. By means of a data connection, the current location can be transmitted via GPS on request, also important information to the person seeking help (home address, medicines, relatives, etc.). The travel companion supports all people who feel insecure in complex buildings such as shopping centers, subways, train stations or airports in navigation and orientation. With this assistance tool (for smartphones and PCs), support can be offered on a point-by-point basis, in real-time, across the board and without the need to retrofit special infrastructure.

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Subject to further change