



## Service upgrade: photo documentation of the damage



Dokumentation Schläuchschaden

Dokumentation des neu eingebauten Schlauches

Documentation: Damaged hose



Documentation of damage

Hose damage or wear? Regarding defects and functionality of hydraulic hoses the answer to this question can be essential – not only for preventing further damages but also for liability and warranty matters. For this reason the mobile 24/7 hydraulic service Pirtek has added the photo documentation to his service. Attached to the delivery note Pirtek supplies his clients photos of the damaged hose as well as such of the new mounted one – and thus the company improves his service with a useful feature. The company's special software for order processing, which is called MST-Online (mobile service technician online), enables this new service add. MST-Online is applied in version 4.0 at present and therefore works on the highest level of technology.

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